OperationsIP

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Service Types Guide

When you choose your type of business, OperationsIP changes its wording and job suggestions to match how your industry works. More type-specific workflows and codes are being added.

DOCUMENT	VERSION	EFFECTIVE	OWNER	NEXT REVIEW
OIP-GDE-016	1.0	1 December 2026	Director	December 2027

Guide · Feature guides

1. Wording by type

Type	Jobs are called	Places are called	Staff are called	Customers are called
Cleaning	Cleans	Sites	Cleaners	Clients
Gardening	Jobs	Properties	Gardeners	Clients
Maintenance	Work orders	Properties	Technicians	Clients
Care provider	Shifts	Locations	Support workers	Participants
Plumbing	Jobs	Properties	Plumbers	Customers
Electrical	Jobs	Properties	Electricians	Customers
Handyman	Jobs	Properties	Handymen	Customers

2. Job suggestions

Type	Examples
Cleaning	Regular clean, End of lease clean, Office clean, Airbnb turnover, Deep clean
Gardening	Lawn mowing, Hedge trimming, Garden tidy-up, Green waste removal
Maintenance	Reactive repair, Planned maintenance, Inspection, Make safe
Care provider	Personal care, Community access, Domestic assistance, Support coordination
Plumbing	Blocked drain, Leak repair, Hot water service, Gas fitting
Electrical	Fault finding, Lighting, Switchboard upgrade, Test and tag
Handyman	General repairs, Furniture assembly, Painting, Door and lock repair

3. Changing type

The Owner can change the type in Settings. Your data stays the same; only the wording and suggestions change.

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