OperationsIP

OIP-SEC-008 · Version 1.0 · Effective 1 December 2026

Supplier and Third-Party Risk Policy

Every provider that touches customer data is checked before we use it and reviewed every year.

DOCUMENT	VERSION	EFFECTIVE	OWNER	NEXT REVIEW
OIP-SEC-008	1.0	1 December 2026	Director	December 2027

Policy · Security

Legal and standards basis

- GDPR Article 28
- Privacy Act 1988 (Cth), APP 8
- ISO/IEC 27001:2022 Annex A 5.19 to 5.23

1. Before we use a provider

- Check its security certifications, such as SOC 2 or ISO 27001
- Sign a data processing agreement with suitable transfer safeguards
- Confirm where data is stored
- Add it to Sub-processor List (OIP-LEG-008) and give customers 30 days' notice

2. Every year

We review each provider's certifications, incidents and terms, and replace any that no longer meet our standards.

Related documents

- Sub-processor List (OIP-LEG-008)

OperationsIP by Filo Cleano Services Pty Ltd · operationsip.com · Printed copies are uncontrolled. The current version is always online.